

Flat # F-70, Supreme Ave, Phase-II,  
Sector 15-B, North Nazimabad Town, Karachi.

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## **SYED AMMAD ALI**

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### **WORK EXPERIENCE**

#### **Starting from Oct 2016 till Date**

Promoted as an Incident/Change Coordinator (**Project team**) IBEX Digital (Formerly **dgs**)

#### **Domains:**

- a) Incident/change Management
- b) Project Management
- c) Fraud Prevention
- d) PCI DSS (PCI Compliance Management)

#### **Starting From Dec 2012 to September 2016**

Working in DGS as Sales Executive- SE.

#### **From Feb 2012 Dec 2012 (Transferred to DGS)**

Worked as a Sales Executive in The Resource Group (trg)

#### **September 2006 to April 2011**

Worked as a call center agent at "**The Visionaries**" (A Collaboration of Beria Foundation) and got **PROMOTED** within 3 months to **OCV (On Call Versifier) status**

#### **November 2008 to July 2009**

Taught English in "**Little Hearts School**" (**Parsi Administration**)

#### **November 2008 February 2009**

Worked as a Senior Sales Executive in "**Callautics**"

### **EDUCATION**

**LLB (Currently enrolled)** from University of Karachi 2016-2018

**Master's in Public Administration (HR)** from "University of Karachi" 2013-2015

**B.Sc in Statistics** from "University of Karachi" 2009

Intermediate (Engineering) 2006 – 2007 "**Shahzaib College**"

Matriculation (Biology) 2004 – 2005 “F.F. **Public School**”

**COMPUTER SKILLS:** Salesforce, Scrum - JIRA, MS Office Graphics Designing (Adobe Photo shop, Co-rel Draw, Freehand)

**PERSONAL INFORMATION**

Father’s Name : Syed Ali Ahmed  
Date of Birth : 02-10-1988  
NIC # : 42101-1106227-1  
Religion : Islam  
Nationality : Pakistani  
Domicile : Karachi  
Marital Status : Married

**REFERENCES** Ahmer Zohaib - Operations Manager at Ibex Global