MUZAFFAR RASHID MBA (MIS), MCTS, MCITP, MCP, ITIL

Microsoft

ERTIFIED

Technology

Specialist

Configuration

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Server Administrator on Windows Server® 2008

positions in IT Infrastructure Management, Networking with technology driven Senior level organizations.

Professional Summary

V3 Certified

- A dynamic professional with 21 years' rich cross functional experience in IT Infrastructure Management, Project Management & Network Administration.
- A keen planner with abilities in managing IT & Networking operations with focus on profitability and achieving company's mission & strategic direction.
- Comprehensive understanding of networking concepts pertaining to LAN, WAN, security, IT communication, WAN protocols, Networking devices administration and maintenance in multi-platform environments.
- Worked on newer technologies including data archiving, workflows and business projects like setting up services infrastructure.
- Proven skills in performing a daily check on performances on servers from the application perspective in the network using different monitoring tools such as, Ideal Administrator, ensuring there is load balancing on the servers and there is less bottlenecks (high processor usage) on the server.
- An effective communicator with exceptional relationship management skills with the ability to relate to people at any level of business and management and significant experience working with steering committees and other project managers.

Core Competencies

IT Infrastructure Development

- Address the infrastructure requirements for the growing business needs
- Develop an understanding of company's strategic business objectives to ensure that projects are structured to deliver maximum . return on investment in the shortest amount of time possible
- Architect and deploy new IT solutions by conducting project and risk planning sessions with the blended project management team which typically includes both functional specialist and technical team to ensure a high probability of project success.
- Design & implement the system architecture for various applications with enterprise security management in place for test as well . as production environments.
- Guide the best practices and strategic advice to ensure that company is equipped to leverage applications functionality.

Networking Administration

- Installing workstations, servers, Server Administration, network services and peripherals.
- Maintaining the Network Infrastructure, Installation, migration and configuration of network client workstations, manage Local and Domain wide groups.
- Designing the Backup Strategy for the sites and ensuring scheduled/unscheduled Backups as per backup plan and restoration.
- Designing, implementing and supporting networks.
- Maintaining, updating the LAN diagrams of the site.
- Installing and configuring the Windows servers for optimal performance.
- Configuring Redundancy in the servers for fault tolerance with User Security and Disk Space management to optimize the server utilization.
- Imparting training to end-users in the post-implementation phase.

Career Highlights

System Administrator TECHNOSTREAM LLC (U.A.E, Dubai, DAFZA) (<u>http://www.technostream.org</u>) May 2008 – To Date

- Establishing and configuring Windows servers Active Directory Environment.
- Administering desktops computers and laptops.
- Administering domain security policies
- > Designing, installing, configuring and maintain Servers and Networks.
- > Handling LAN, WAN, VPN, Internet & Intranet and networking devices administration, switching and transmission concepts.
- > Designing and managing both scheduled and unscheduled backup strategies.
- Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs such as backups.
- Overseeing system performance and troubleshooting issues.
- Support and Administration of Office 365 portal.
- Maintaining network integrity, server deployment, and security
- Administering Avaya IP PBX System with IP Office software.
- Administering time attendance Access Control System (Brand SENSOR UK).
- > Administering Fortigate Firewall for site to site branch office connectivity and client side VPN.
- Remote administration support for Saudi branch office network.
- > Decision maker for buying upgrading computers, laptops, printers and accessories
- > Coordinate with vendors and with company personnel in order to facilitate purchases.
- > Develop expertise to train staff on new technologies.
- Training in Finland for the Software ABLOY KEY CONTROL & CLIQ WEB MANAGER at ABLOY Factory (High Security Locking Solution) 2012 and 2014

Project Completion:

- Implement Virtualization Environment (VMware ESXi 5.0) For Abu Dhabi Police Project in 2012.
- Implement and provide training of Abloy Key Control Software in Oman Oil Head Office Muscat- 2012 and 2014
- Implement and provide training of Cliq Web Manager Software in Al Maha Petroleum Head Office Muscat- 2017

System Administrator, PakNor BPO (International Call Center)

Jan. 2006 – Dec. 2007

- Administered IT infrastructure, domain environment, Active Directory, and security through SUS & ISA server,
- Administered Microsoft in house Exchange Server 2003, Backup and Restoration
- Campaign Managing and Outsourcing + Conducting Interviews.
- > Telemarketing Experience on US Grants, ADT, Bell Sympatico & Bell Express VU

<u>Network Administrator</u>, International Cargo Services (Pvt.) Ltd. Feb. 2002 - Dec 2005

- Maintained 50 + Nodes on Win2000/2003 Platform, User Security Policies
- Designing, Installation and Maintenance of Network Infrastructures.
- ➢ Worked on MDaemon & Lotus CC Mail Server
- Maintained Security through Sonicwall Firewall
- Implemented ERP Project, included Cargo & Time Tune Management Database.
- Worked on Microsoft Products including ISA server 2000, MS Exchange Server 2000, WINS, DHCP, DNS,DFS, Netmeeting and Terminal Services

Web Research & Analyst, Samtech Research USA

Feb. 2001 – Jan 2002

- Promoting and analyzing Web Sites
- Web positioning and Marketing
- Create doorway pages & sites
- Placing classified ads, banners and FFA links
- Worked as a HTML Designer
- Education & Credentials

- Build title, keywords & description for search engine positioning (Meta Tagging)
- Maintain Database with Meta Tagging
- Searching products on net
- Price competing on net

(2005 - 2006)

(2003 - 2005)

- Preston University Karachi Pakistan
- Master of Business Administration (MIS)
- Bachelor of Business Administration (Marketing)

Board of Karachi

•	Intermediate in Commerce	(1993 - 1995)
•	Matric in Science	(1991 - 1993)

IT Certification

Computer/Networking

- ITIL V3 Foundation -Verification Site: <u>https://www.exin.com/PK/en/certificate-authentication</u> Last Name: Rashid: Certificate Number <u>5251626.20354957</u> Module: TIL® Foundation Certificate in IT Service Management
- Microsoft Certified Information Technology Professional (MCITP) on Server Administrator Certification Microsoft Certification ID : 8769352 - Transcript ID (992399) – Access Code: 52AE53CC https://mcp.microsoft.com/authenticate/validatemcp.aspx
- MCP WINNT Server 4.0 MCP WINNT Workstation 4.0 MCP WINNT Server in Enterprise 4.0 (MCP ID #2030300)
- Diploma in Network Design & Support Engineering
- Computer Hardware Maintenance

Personal Skills

- Comprehensive problem solving abilities.
- Excellent verbal and written communication skills.
- Ability to deal with people diplomatically.
- Willingness to learn.
- Disciplined and dedicated
- Hard worker.

Languages

• Fluent in Urdu and English

Areas of Interests

• Wireless Networks, VPN, Network Security, Firewalls, Network Design, Virtualization

Personal Data

Father's name: Abdul Rashid . Date of birth: February 19th, 1976 . Place of birth: Karachi . Nationality: Pakistani Religion: Islam Languages: Urdu, English Marital Status Married

References

- MR. MUZAFFAR NAEEM (NETWORKS OFFICER | SECURITY ANALYST) UAE PRO LEAGUE GSM: 050-9437479
- MR. FAIZAN BASHIR (ACCOUNTANT) SAUDI CABLES GSM: 050-6809232